### **Senior Living Sales & Marketing Trends** 2023

**HOW TO GET MORE MOVE-INS** 

### FASTER, EASIER & WITH LESS STRESS



Generate more qualified leads



Convert more leads into move-ins & revenue



Streamline processes and consolidate costs





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### **Growth of the Senior Population:**

The senior population (65 and older) is one of the fastest-growing demographics globally, and this trend is expected to continue as life expectancies increase.





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### **Online Search Influence:**

Over 80% of seniors and their adult children use online searches as their primary source of information when researching senior living options.





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### **Social Media Engagement:**

As of 2021, around 27% of seniors are active on social media platforms, with Facebook being the most popular among them.





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#### **Word of Mouth Matters:**

Nearly 70% of families report relying on recommendations from friends, family, or healthcare professionals when choosing a senior living community.





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### **Content Consumption:**

Seniors and their families engage more with long-form content, such as articles and videos, rather than shorter content like ads or social media posts.





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**Importance of Video Content:** 

Including videos on your digital can increase organic traffic by up to 157%, making video content an essential tool for senior living marketing.





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### **Responsive Websites:**

About 52% of website traffic comes from mobile devices, underscoring the importance of having a mobile-responsive website for senior living communities.





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#### **Virtual Tours Gain Traction:**

The COVID-19 pandemic accelerated the adoption of virtual tours for senior living communities. Around 64% of senior living communities started offering virtual tours in response to the pandemic.





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**Online Reviews Influence Decisions:** 

Positive online reviews play a significant role in attracting potential residents. Around 88% of consumers trust online reviews as much as personal recommendations.





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**Email Marketing Effectiveness:** 

Email marketing remains a powerful tool in senior living marketing, with an average open rate of around 15% and a click-through rate of about 2.5%.





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**Educational Content Preference:** 

Seniors and their families often prefer educational content that addresses their concerns, such as health and wellness, financial planning, and transitioning to senior living.





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### **Personalized Marketing:**

Personalized email campaigns can deliver six times higher transaction rates, emphasizing the importance of tailoring marketing efforts to individual needs and preferences.





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### **SEO Impact:**

93% of online experiences start with a search engine, highlighting the need for effective search engine optimization (SEO) strategies to increase the visibility of senior living communities.





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**Lead Generation Challenges:** 

One of the biggest challenges for senior living sales and marketing is lead generation. About 61% of marketers struggle to generate highquality leads for their communities.





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### **Rise of Influencer Marketing:**

Some senior living communities have started collaborating with local senior influencers to create authentic and relatable content that resonates with their target audience.





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These statistics and facts demonstrate the evolving landscape of senior living sales and marketing, emphasizing the importance of digital presence, personalization, and strategic communication to attract and engage seniors and their families.





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